

Tennessee SAVIN is an automated service that allows you to track an offender's custody status over the phone or Internet. You can register to be notified by phone, text and/or email if an offender is released, transferred, or escapes.

*Write down the following information, tear off this panel, and keep in a safe place:*

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**Offender name**

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**Offender/Booking Number**

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**Your four-digit PIN**

## VINE Facts:

- If you feel you are in danger, call 911 immediately.
- SAVIN is confidential. The offender will not know you are registered with this service.
- The Tennessee SAVIN only provides information on offenders in custody in Tennessee.
- Since SAVIN calls automatically when an offender's custody status changes, you may get a call from SAVIN in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, SAVIN will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

## IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call SAVIN at 1-800-868-4631 or go to [www.vinelink.com](http://www.vinelink.com) and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, SAVIN will be unable to contact you when necessary.

**Do not rely solely on VINE for your safety.**  
If you feel you are in danger, call 911.



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Tennessee Statewide Automated Victim Information and Notification

## Information & Notification for Offender Custody Status



**Victims have the right to know.**

**1-888-868-4631**

**TTY: 1-866-847-1298**

**[www.vinelink.com](http://www.vinelink.com)**

A service provided by the  
**Tennessee Sheriffs' Association**

This project is funded under an agreement with the State of Tennessee.

## INFORMATION

Call 1-888-868-4631 or visit [www.vinelink.com](http://www.vinelink.com) and follow the instructions to information about an offender's custody status.

## REGISTRATION

You can register to receive notifications related to custody status. You must register separately for each type of notification.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call or text was received. Make sure your PIN is easy to remember.

To register your email address, either call Tennessee SAVIN and press zero to speak with an operator or visit [www.vinelink.com](http://www.vinelink.com). Email notifications do not require a PIN.

## NOTIFICATION

### Custody Status

You will be notified about the following events:

- Release
- Death
- Transfer
- Escape



## NOTES:

**TN District Attorneys General Conference  
Statewide Victim Witness Coordinator**  
Contact your district attorney general's office or victim witness coordinator for assistance with a victim impact statement or information about attending hearings.

615-532-5591 or [www.tndagc.org](http://www.tndagc.org)

**TN Criminal Injuries Compensation Program  
Information and eligibility status**  
615-741-2734 or [www.treasury.state.tn.us/injury/](http://www.treasury.state.tn.us/injury/)

**TennHelp or (211) Local community and social services for victims of crime**  
<http://tn211.mycommunitypt.com> - Click the Find Help! button, then type "crime victim" and click Search, or call 211 and give a ZIP code or city

**TN Department of Correction Victim Services  
State offender information**  
615-253-8145  
[www.tn.gov/correction/topic/tdoc-victim-services](http://www.tn.gov/correction/topic/tdoc-victim-services)

**TN Board of Probation and Parole - Victim Services**  
615-532-8112 or  
[www.tn.gov/bopp/bopp\\_bo\\_vs.htm](http://www.tn.gov/bopp/bopp_bo_vs.htm)

**TN Domestic Violence HOTLINE**  
Victims of domestic abuse, sexual assault, or stalking needing immediate assistance with filing order of protection or domestic violence complaints  
1-800-356-6767

**National Domestic Violence Hotline**  
1-800-799-SAFE (1-800-799-7233)  
1-800-787-3224 (TTY/TDD)  
[www.ndvh.org](http://www.ndvh.org)

**TN Coalition to End Domestic and Sexual Violence**  
Domestic violence and sexual assault programs and referrals  
615-386-9406 or 1-800-289-9018  
[www.tncoalition.org](http://www.tncoalition.org)

